



MANUAL

## EM1010 - 10/100Mbps USB Networking Adapter

[WWW.EMINENT-ONLINE.COM](http://WWW.EMINENT-ONLINE.COM)

# EM1010 - 10/100Mbps USB Networking Adapter



## Warnings and points of attention

Opening a product and/or products may cause serious injuries! Always have products repaired by qualified Eminent personnel!

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## 1.0 Introduction

Congratulations on your purchase of this high-quality Eminent product! This product has undergone extensive testing by Eminent's technical experts. Should you experience any problems with this product, you are covered by a five-year Eminent warranty. Please keep this manual and the receipt in a safe place.

*Register this product now on [www.eminent-online.com](http://www.eminent-online.com) and receive product updates!*

### 1.1 Functions and features

The EM1010 enables you to easily connect to a network through your USB port. The EM1010 is compatible with both USB 1.1 and USB 2.0 and is suitable for use with Windows 98SE/ME/2000/XP/Vista/Windows 7 and MacOS 10.2, 10.3 and 10.4. There are also drivers for Linux and Free BSD on the CD-ROM.

### 1.2 Packaging contents

The following parts need to be present:

- EM1010, USB Network adapter.
- USB extension cable.
- Installation CD-ROM with drivers.

- Manual.

### 1.3 Before you start

To install the network adapter, your computer must be fitted with an unused USB port. You can also connect the adapter to an USB hub. Use only a USB hub which is equipped with an external power supply to ensure optimal performance.

## 2.0 The installation procedure

Follow the steps below to correctly install the USB Network adapter.

### 2.1 Installation of the software (Windows)

**Attention!** With the installation you can get the message "The software you are installing for this hardware has not passed Windows Logo testing" in this case you click the "Continue Anyway" button.

**Attention!** If you use Windows 7, the drivers automatically will be installed when you connect the device to a USB port.

1. Insert the installation CD-ROM in the CD-ROM drive of your computer.
2. The software will start.
3. Select the desired language.
4. Select your Windows version.
5. Click 'Next'.
6. Click 'Install'.
7. The drivers will be installed.
8. Wait until Windows has copied all the files.
9. Click 'Exit' to finish the installation.  
(For Windows 98SE/ME you need restart your computer)
10. Remove the installation CD-ROM.
11. Connect the network cable to the EM1010 Network adapter.
12. Connect the EM1010 to the USB port on your computer.
13. The EM1010 is now ready for use!

### 2.2 Installation of the software (Mac OS 10.x)

1. Insert the installation CD-ROM in the CD-ROM drive of your computer.
2. After a few seconds the CD-ROM icon will be displayed on your desktop.
3. Double-click the CD-ROM icon to open it.
4. Double-click the map 'drivers'.
5. Double-click the map 'MAC10.X'.
6. Double-click on 'MCS7830DRV\_MAC10.X'.
7. Double-click the installation file.

8. Click 'Continue'.
9. Select a disk where you want to install the software.
10. The MAC requires to restart when the installation is complete.
11. Click 'Continue Installation'.
12. Click 'Restart'.
13. Connect the network cable to the EM1010 Network adapter.
14. The EM1010 is now ready for use!

## 3.0 Frequently asked questions

Q: The EM1010 is not recognized by the computer?

A: Connect the EM1010 directly into the computer instead through a hub or USB extension cable. If this already happened you can try a different USB port. Make sure your Windows version has the latest updates. You can download the latest updates from [www.windowsupdate.com](http://www.windowsupdate.com)

Q: The EM1010 is correctly installed, but there is no connection.

A: Check the cabling and connectors. It is advisable to restart your computer so that the connection can be renewed after a reboot.

Q: The EM1010 is correctly installed, but I have no internet.

A: Already installed anti-virus or firewall software that can get in the way of setting up an internet connection. Setup the software correctly, follow the appropriate instructions in the software. If this does not work, temporarily remove the security software and the software of the EM1010 and run the installation of the EM1010 again.

## 4.0 Service and Support

This users manual has been carefully written by Eminent's technical experts. If you have problems installing or using the product, please fill out the support form at the website [www.eminent-online.com/support](http://www.eminent-online.com/support). You can also contact us by phone. Below you will find a list with phone numbers for each supported country.

Country	Phone number	Rate per minute*
Belgium (Dutch)	070 277 286	€0.30
Belgium (French)	070 277 286	€0.30
Denmark	+45 69918565	Local Costs
Finland	+35 8942415826	Local Costs
Germany	1805 982 234	€0.14
Italy	+39 0240042016	Local Costs
Norway	+47 21075033	Local Costs
Spain	807 080 042	€0.41
Sweden	+46 840 309985	Local Costs

The Netherlands	0900-3646368	€0.45
UK	905 871 0013	Local Costs

\* Rates mentioned in this table do not include cell phone charges.

## 5.0 Warranty conditions

The five-year Eminent warranty applies to all Eminent products unless mentioned otherwise before or during the moment of purchase. When having bought a second-hand Eminent product the remaining period of warranty is measured from the moment of purchase by the product's first owner.

The Eminent warranty applies to all Eminent products and parts inextricably connected to and/or mounted on the main product. Power supply adapters, batteries, antennas and all other products not integrated in or directly connected to the main product and/or products of which, without reasonable doubt, can be assumed that wear and tear show a different pattern than the main product are not covered by the Eminent warranty. Products are not covered by the Eminent warranty when subjected to incorrect/improper use, external influences and/or when opened by parties other than Eminent.

## 6.0 Declaration of Conformity

To ensure your safety and compliance of the product with the directives and laws created by the European Commission you can obtain a copy of the Declaration of Conformity concerning your product by sending an e-mail message to: [info@eminent-online.com](mailto:info@eminent-online.com). You can also send a letter to:

Eminent Computer Supplies  
P.O. Box 276  
6160 AG Geleen  
The Netherlands

Clearly state 'Declaration of Conformity' and the article code of the product of which you would like to obtain a copy of the Declaration of Conformity.



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